



Course Title: *Workplace Violence Prevention*

Course Description

Workplace violence is a substantial contributor to occupational injury and death. The images projected in the media only account for a small number of the actual violent incidents that occur in the workplace. In reality we're all in this together. This course demonstrates the importance of approaching workplace violence as a community working together through a "neighborhood watch" approach to reducing workplace violence.

Goal

This class is designed to make you aware of the impact of Workplace Violence (WPV) and to provide information that will help participants reduce the occurrence of workplace violence.

Learning Objectives

- Review City of Gainesville / GRU Policy – Administrative Procedure/Guidelines
- Identify Warning Signs / Key Indicators
- Communicate Response Techniques & Responsibilities
- Review Internal / External Resources

Open to: All employees

Competencies Addressed: Managing Conflict

Length of Class: Three Hours