



Course Title: *Ethics*

Course Description

Someone once said, “Words to live by are just words unless you live by them.” It is one thing to have lofty goals and good intentions, but it is entirely different when you are challenged to put feet to them.

Learning Objectives

- Communicate more effectively
- Build collaboration and teamwork
- Minimize obstacles to productivity
- Bring quality and customer service to life
- Learn what it takes to “Walk-the-Talk” and get the results you want.

Open to: Managers and Supervisors

Competencies Addressed: Building Trust/Integrity, Communicate Effectively, Ethics, Interpersonal/Team Skills, Customer Service, Taking Ownership/Pride

Length of Class: Four Hours