



Course Title: *Amp Up: Tools for Understanding Employee Engagement and Motivation*

Course Description

An "engaged employee" is one who is fully involved in, and enthusiastic about their work, and thus will act in a way that furthers the organization's interests. Employee Engagement is critical to achieving our vision, mission and strategic goals.

Employee Engagement helps us achieve higher levels of productivity, increased innovation, employee retention and higher customer satisfaction. Leaders play a major role in creating a motivational environment and a culture of engagement. This course is designed to provide you with a framework and tools you will need to create a motivational environment and a culture of engagement.

Learning Objectives

In this course you'll:

- Learn how to identify signs of engagement and disengagement in yourself and others
- Learn the steps to handling disengagement
- Learn how to utilize the engagement drivers, engagement model and leadership strategies to assist you in increasing/maintaining employee engagement.
- Learn how to utilize intrinsic and extrinsic rewards and engagement drivers to help you create a motivational environment and foster Autonomy, Mastery and Purpose.

Open to: Lead Workers, Professionals, and Supervisors and Above

Competencies Addressed: Interpersonal Skills, Managing Diversity, Organizational Knowledge, Performance Management and Team Building

Course Length: Six Hours