



**Course Title:** *Building Trust Under Pressure with the Basic Principles*

### **Course Description**

Leaders face incredible pressure in today's business environment. New, often conflicting demands spawn complex problems that seem to require advanced leadership skills. Yet the heart of leadership remains the same. A leader must build the commitment and guide the efforts of others to achieve shared goals. In turn, those core skills depend on the leader's even more basic ability to build trust.

### **Learning Objectives**

In the course, you will:

- Identify the current issues affecting the organization and its ability to achieve desired results
- Learn the six Basic Principles and how to use them to build trust and take positive action in challenging situations
- Identify and apply your Basic Principle strengths

**Open to:** Managers, Supervisors, and Lead Workers

**Competencies Addressed:** Build Trust and Integrity, Communicate Effectively, Interpersonal and Team Skills

**Course Length:** Four Hours