



Course Title: *Leading with the Speed of Trust*

Course Description

Trust is the one thing that is common to every individual, relationship, team, organization and community. It is the one thing that changes everything. Trust impacts us 24/7, 365 days a year. It affects the quality of every relationship, every communication, every work project, and every effort in which we are engaged. Leading with the Speed of Trust is a two day workshop that is based on the book, The Speed of Trust by Stephen M.R. Covey.

This highly interactive workshop engages leaders at all levels in the real work of identifying and closing the trust gaps that exist in relationships, team and organizations.

Learning Objectives

In this workshop you will:

- Learn about the five waves of trust (Self, Relationship, Organizational, Market and Societal) and the impact, positive or negative, on customer service, relationships and employee morale.
- Receive tools to improve trust- the trust people have in you and the trust on your teams so you can create a high trust workplace where people feel valued.

Open to: Managers and Above

Competencies Addressed: Adaptability, Building Trust and Integrity, Communicate Effectively, Ethics, Interpersonal Skills, and Team Building

Course Length: Sixteen Hours