



Course Title: *Leading with Emotional Intelligence*

Course Description

As a leader, understanding Emotional Intelligence, the dimension of intelligence responsible for our ability to manage ourselves and our relationships with others, will help you have a positive impact on your employee's work experience as well as their productivity and quality of work. Leaders must rely on both their IQ and EQ to get to the next level of business success. This blended approach can assist leaders with retention and morale, improving innovation, creating synergy from teamwork, and igniting the best and most inspired performance from employees.

Goal

This course will continue to build on the foundational knowledge learned in Emotional Intelligence and will explore ways to apply the knowledge to lead individuals and teams to high performance.

Learning Objectives

In this course you will:

- Learn strategies to further develop and enhance your Emotional Intelligence as a leader.
- Learn how leading with Emotional Intelligence will assist you in leading your team to high performance.

Prerequisite: *Emotional Intelligence*

Open to: Supervisors and Above

Competencies Addressed: Create a High Performance Culture; Professionalism, Customer Value

Course Length: Two Hours